

Thank you for making Absolute Awaken® Coaching Team part of your investment plan. David Smith is your Absolute Ramsey Preferred Personal Development Coach. We look forward to serving your needs! To help guide our relationship, we ask that you review the information below.

# **Scheduling Appointments**

To schedule an appointment, please book through our online booking page (https://www.absoluteawaken.com/contact-us/booking/book-appointment/) or the link that was sent to you. We understand that your time and resources are extremely valuable, so we ask that you honor your scheduled appointment time. If you need to reschedule, just let us know in advance. Appointments can be conducted in our office or via zoom video conference.

## **Spousal Participation**

If you are married, both spouses must participate and commit to all scheduled coaching sessions. If your spouse is not available for an appointment, we will reschedule.

## **Refund Policy**

We do not offer refunds for our coaching services as we are a fee-for-time or fee-for-subscription service. We promise that you will get out of the coaching session what you put into it.

## **Coaching Services**

We assume the responsibility of understanding and evaluating your current needs, goals, and resources in order to develop a strategy to meet your objectives.

However, in order to make your plan work, we expect that you will come prepared to take the steps necessary to succeed, take full responsibility for your plan and its implementation, and contact us when you need additional advice and direction.

#### Paperwork

You are asked to complete preliminary paperwork to better prepare your coach. We ask that these forms be filled out to the very best of your knowledge and ability prior to your scheduled appointment. You assume all responsibility for providing accurate and complete materials, documentation, and facts upon which our coaching may be based.

Using any part of Absolute Awaken® you agree to the complete Terms of Conditions @ <u>www.absoluteawaken.com/Terms.pdf</u> & Privacy Policy @ <u>www.absoluteawaken.com/Privacy.pdf</u>. We use Stripe to handle all our payments.

#### Rescheduling Appointments If you need to reschedule your session for any reason, please give us at least 24-hour advance notice. This way you will not be charged a cancelation fee.

#### **Confidentiality Policy**

We will keep completely confidential all matters discussed and facts revealed. Also, the nature and content of all documents you provide to us, or we generate.

We will reveal such matters only upon receipt of a written authorization and clear, verifiable instructions from you telling us exactly what we may reveal.

### Disclaimer

Coaching is designed to give you accurate and authoritative information regarding the subject matter covered. We are not authorized to render medical, accounting, legal, or other professional advice. Since your situation is fact-dependent, you must additionally seek the services of an appropriate licensed medical, accounting, legal, or investment service.